

been provided by DTS and MTNL. During 2000-01 it is proposed to provide additional 57.9 lakh new telephone connections including MTNL. Much higher target is proposed to be taken up during the last year (2001-02) of the Ninth Five Year Plan taking into account the waiting list at the beginning of the fifth year of the Ninth Plan. It would be the utmost endeavor of the department to meet the objectives of providing telephone on demand by 31.3.2002 with whatever contribution that may be provided by the private basic service operators.

Non-Delivery of Money Order

3129. MISS FRIDA TOPNO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Money Order delivery system in Samastipur district of Bihar is in shambles;

(b) whether Money Orders are not delivered in LAT Basepura village of this District, for months together unless complaints are made at the highest level;

(c) whether any complaint has been registered regarding non-delivery of Money-Order sent in April, 2000 from H-Block post office, Vikasuri, New Delhi;

(d) if so, the action since taken in the matter; and

(e) the details of steps Government propose to take to streamline the delivery system and punish those guilty for the lapse?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) No, Sir.

(b) No, Sir. Delivery of Money Orders at LAT Basepura is prompt and satisfactory. A complaint was received on 28.02.2000 about non-payment of Engineering College Murthal Money Order No. 4115 dated 05.11.99 for Rs. 1000/- payable at LAT Basepura Post Office. A duplicate money order was got issued and paid on 28.02.2000.

(c) Yes, Sir. Five complaints relating to Money Orders booked in April, 2000 from H-Block Post Office, Bikasuri New Delhi were received. Out of these, in two cases, duplicate money orders have

been issued and paid. In the remaining three cases, duplicate money orders have also been issued for payment.

(d) and (e) The steps taken to streamline the delivery system include the following:—

- (i) Constant monitoring is done both at the field and the HQ levels for effective payment of money orders.
- (ii) A senior officer has been designated in each circle to keep a watch over the prompt payment of money orders.
- (iii) Periodic drives are launched for prompt settlement of public complaints.
- (iv) The officials found responsible for the delays are suitably punished.

Performance of PSUs

3130. SHRI B.J. PANDA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government have reviewed the performance of PSUs under his Ministry;

(b) if so, the period covered under the review; and

(c) the details of performance of these PSUs during that period and for the last three years?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) Yes, Sir.

(b) Year ending 31st march, 2000.

(c) *Performance during the last three years*

(In Rs. Crores)

PSU		1997-98	1998-99	1999-2000
ITI	Sales/Turn	1267	1681	1869
	over			
	Profit before Tax	15.26	27.10	39.00